

CDS Tech Tips

Monthly Security & Technology Insights from Concierge Digital Solutions

Hello from CDS,

Spring cleaning isn't just for closets—your devices need some attention too. This month we're covering a serious security issue that hit the news, plus simple steps to keep your Mac, iPhone, and Windows PC secure. No jargon, just practical advice you can act on today. If you need some help, let me know.

— Ron Willitzer

WHAT HAPPENED

When The IT Systems Get Hacked

A major medical company (Stryker Corporation) got hit by hackers who broke into their IT management system. Think of it like someone stealing the master key to a building—once they had that, they could access everything.

Why you should care: The tools we use to keep YOUR systems secure (like our remote monitoring and management platform) have a lot of power. If those tools get compromised, it's game over. That's why we're taking extra steps this month to lock them down even tighter.

What we're doing: Adding an extra approval step for any major changes to your systems. Think of it like requiring two signatures instead of one on important documents.

ACTION NEEDED

Three Things To Do This Week

1. Check Your Messaging Apps

Hackers are targeting WhatsApp, Signal, and Telegram accounts. Make sure you have two-factor authentication turned on. Here's how to spot trouble:

- Got a password reset email you didn't request? Red flag.

- See devices you don't recognize in "active sessions"? Red flag.
- Messages showing as "read" that you never opened? Red flag.

2. Update Your iPhone or iPad

Apple released iOS 26.4 last week. Takes about 10 minutes. Go to Settings → General → Software Update and install it. This applies to your Apple Watch and Mac too.

3. If You Are a CDS Monthly Update Client

We've already deployed Microsoft's March security updates to your PC. No action needed on your part—we've got you covered.

SPRING
CLEANING

Tech Tune-Up: 5-Minute Security Check

Grab a coffee and knock these out:

Check when your last backup ran (it should be within the last 24 hours)

Reboot your computer if it's been more than a week (helps apply updates and clear memory)

Change any passwords you've been using for over a year

Verify two-factor auth is on for email, banking, and iCloud/Microsoft account

Review browser extensions—remove any you don't recognize or use

Delete apps you haven't used in 6+ months (less attack surface)

DID YOU
KNOW?

Why We Recommend Password Managers

Using the same password across multiple sites is like using the same key for your house, car, and office. If someone steals it, they get access to everything.

A password manager (like 1Password or Apple's built-in Keychain) creates unique, complex passwords for every site and remembers

them for you. You only need to remember ONE master password.

Want help setting one up? Just ask. It takes about 30-60 minutes and dramatically improves your security.

81%

of data breaches are caused by
weak or reused passwords

Source: Verizon 2025 Data Breach Investigations Report

Questions? Concerns? Just want to chat about tech?

Give us a call or shoot us an email. We're here to help.

Get In Touch

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